# STERLING

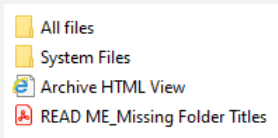# HOW TO ACCESS YOUR STERLING iSTORAGE HDD

> ⚠️ Built-in security has a 10 failed attempts feature. If the incorrect PASSCODE is entered 10 consecutive times then all files on the drive will be deleted.
> Please call us should you need any assistance.

## ACCESS THE HDD

1. To unlock as a **User**, first press the "**UNLOCK**" button (all LEDs, 🟥 🟩 🟦 blink on and off) and then enter the **User** PIN and press the "**UNLOCK**" button again.

2. If correct User PIN is entered, both GREEN and BLUE LEDs will blink alternately and then return to a solid GREEN LED.

## ACCESS THE CONTENT

1. Within the HDD, double click on 'Archive HTML View' to open the HTML index structure with your preferred browser (we recommend using Chrome or Edge):
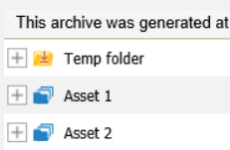
   

2. Click on Contents tab:

   

3. You might have to click on 'Allow blocked content' if a browser security message pops up.

4. Your data room HTML index structure is now available:

   

NOTE: The battery will last for many months when the drive is idle and unused, however if no lights appear when a button is pressed then the battery has been depleted. The battery will start charging as soon as the HDD is plugged into a computer.

If you have any questions or need further assistance, please contact our 24/7/365 Customer Services Team

CONTACT SUPPORT