STERLING

HOW TO ACCESS YOUR STERLING iSTORAGE USB

⚠️ Built-in security has a 10 failed attempts feature. If the incorrect PASSCODE is entered 10 consecutive times then all files on the drive will be deleted.
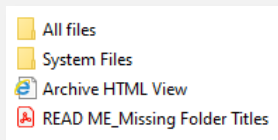Please call us should you need any assistance.

ACCESS THE USB

Instructions - first time use	LED	LED State
1. Press KEY button once 🔑	🔒	Red, Green & Blue LED's will flash together once and then the Red LED will continue to blink
2. Within 10 seconds begin to enter User PIN (default - 11223344) to unlock datAshur Personal²	🔒	Red LED will continue to blink
3. Press KEY button once 🔑	🔒	Red solid LED changing to Green solid LED indicating successful default User PIN entry

ACCESS THE CONTENT

① Within the USB, double click on 'Archive HTML View' to open the HTML index structure with your preferred browser (we recommend using Chrome or Edge):

- 📁 All files
- 📁 System Files
- 🌐 Archive HTML View
- 📄 READ ME_Missing Folder Titles

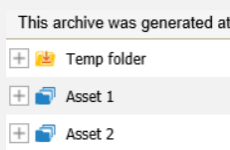② Click on Contents tab:

STERLING Welcome
HOME   CONTENTS

③ You might have to click on 'Allow blocked content' if a browser security message pops up.

④ Your data room HTML index structure is now available:

This archive was generated at
- ➕ 📁 Temp folder
- ➕ 📁 Asset 1
- ➕ 📁 Asset 2

NOTE: The battery will last for many months when the drive is idle and unused, however if no lights appear when a button is pressed then the battery has been depleted. The battery will start charging as soon as the USB is plugged into a computer.

If you have any questions or need further assistance, please contact our 24/7/365 Customer Services Team

CONTACT SUPPORT