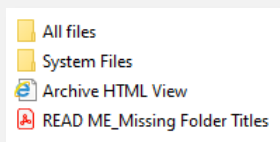# STERLING

HOW TO ACCESS YOUR SECURED STERLING USB

⚠️ Built-in security has a 10 failed attempts feature. If the incorrect PASSCODE is entered 10 times then all files on the drive will be deleted.
Please call us should you need any assistance.

ACCESS THE USB

1. Press and release the KEY button to begin. The RED light will flash slowly.

2. Enter the PASSCODE within 30 seconds, then press and release the KEY button to confirm.

3. If the PASSCODE is wrong, then the RED light will flash quickly, and the operation will be cancelled.

4. If the PASSCODE is correct, then the GREEN light will flash quickly then will remain on, indicating the drive is unlocked.

5. Plug the drive into a computer within 30 seconds. After this, it will lock and go back to sleep.

ACCESS THE CONTENT

1. Within the USB, double click on 'Archive HTML View' to open the HTML index structure with your preferred browser (we recommend using Chrome or Edge):
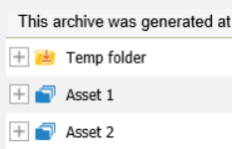

2. Click on Contents tab:

3. You might have to click on 'Allow blocked content' if a browser security message pops up.

4. Your data room HTML index structure is now available:

NOTE: The battery will last for many months when the drive is idle and unused, however if no lights appear when a button is pressed then the battery has been depleted. The battery will start charging as soon as the USB is plugged into a computer.

If you have any questions or need further assistance, please contact our 24/7/365 Customer Services Team
CONTACT SUPPORT